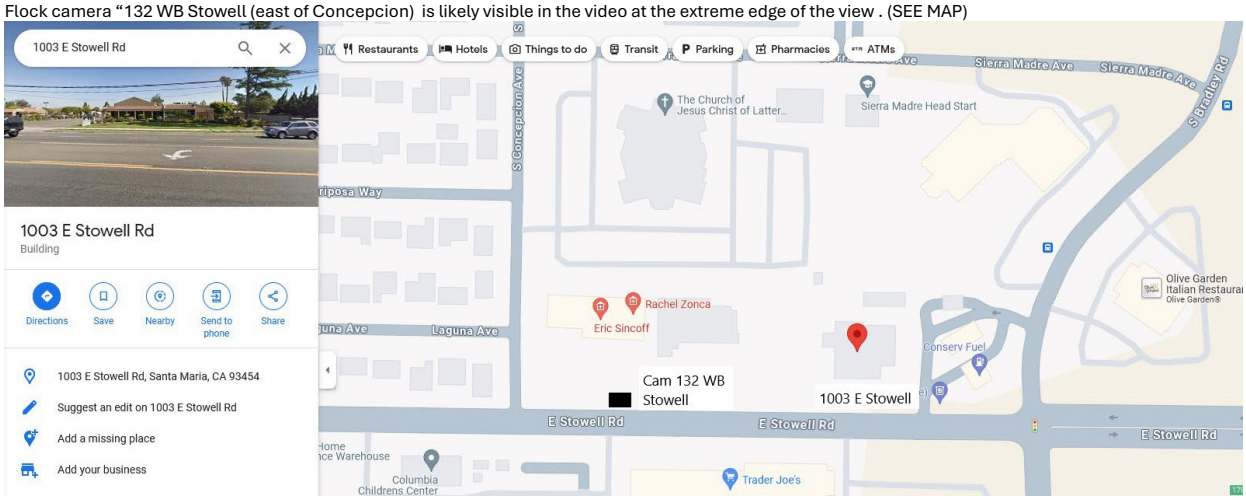
From: Stephen Best
To: Jake Sherman; Libby Landers; brendon.norton@flocksafety.com; Flock Safety
Cc: Eligio Lara; Daniel Cohen; Michael Balcorta; Stephen Best; Tee Jane Teh
Subject: FW: Flock Search SMPD24-0003249
Date: Tuesday, March 12, 2024 11:14:46 AM
Attachments: image003.png
image001.png
image002.png
image006.png
Flock Search SMPD24-0003249.zip

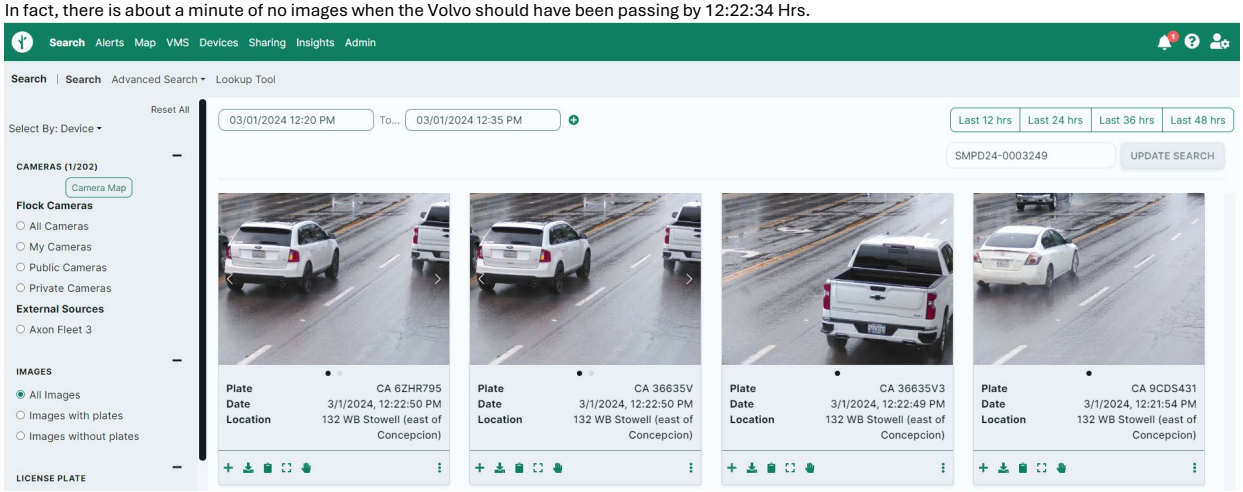
Jake (and support at Flock Safety),
Here is another example of Flock cameras failing to record plates.
Email string was started by our Crime Analyst who was searching for the white Volvo station wagon involved in a theft from a funeral home during the service. Volvo never found on Flock.

Suspect vehicle left the lot at 1003 E Stowell on 03-01-24 around 12:27:18 Hrs. video time (12:22:25 Hrs. actual time) (video is 4 minutes 44 seconds ahead of Flock time)

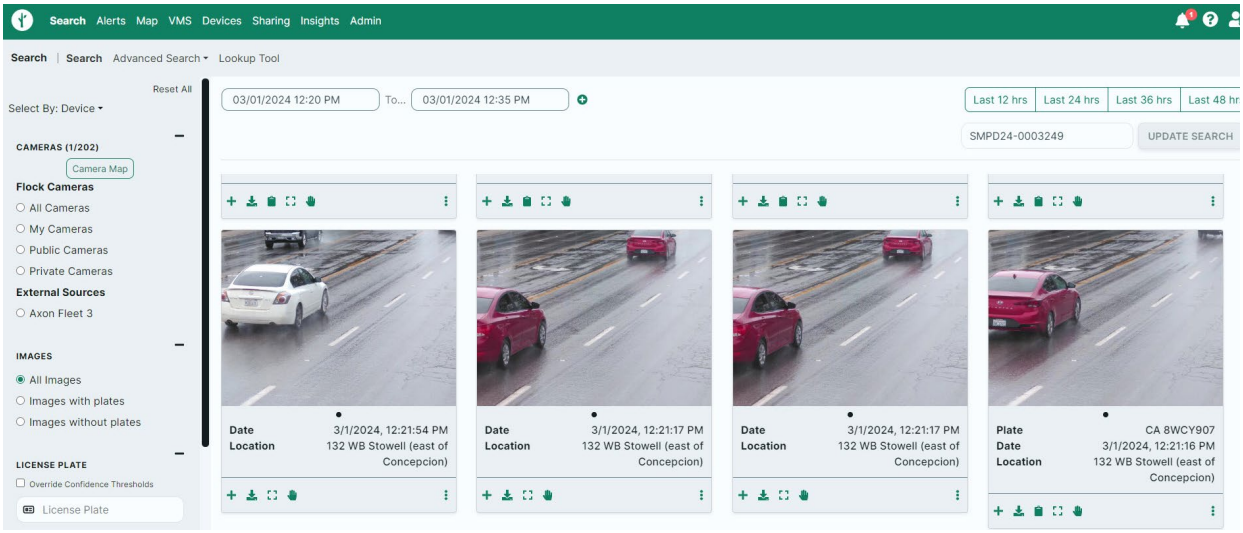
Flock camera "132 WB Stowell (east of Concepcion) is likely visible in the video at the extreme edge of the view . (SEE MAP)



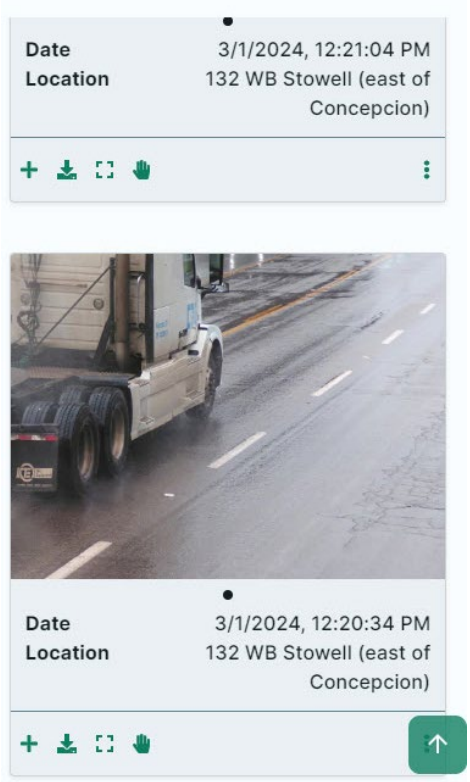
I searched just cam 132 for 03-01-24 from 1220-1230 Hrs. It got 110 results but not the white Volvo station wagon.
In fact, there is about a minute of no images when the Volvo should have been passing by 12:22:34 Hrs.



I confirmed my time calculations are correct by locating two red cars on video at 12:25:56 vid time, 12:21:17 Hrs Flock time



And a big rig at 12:25:14 Hrs vid time 12:20:34 Hrs Flock time


Date 3/1/2024, 12:21:04 PM
Location 132 WB Stowell (east of Concepcion)
Date 3/1/2024, 12:20:34 PM
Location 132 WB Stowell (east of Concepcion)

So again, flock completely missed our suspect vehicle leaving the scene of the crime and passing a Flock camera which was within 100 yards of the crime.

I've attached the video and some stills in a zip file if you want to look at it (and if Outlook will allow it).

Support at Flock Safety....please scheduled maintenance on cam "132 WB Stowell (E of Concepcion) to ensure it is working property.

Thank you.

Corporal Stephen L. Best
Santa Maria Police Department
1111 W. Betteravia Rd., Santa Maria, CA 93455
(805)928-3781 X2491
FAX 805-349-9239
sbest@ci.santa-maria.ca.us
sbest@cityofsantamaria.org

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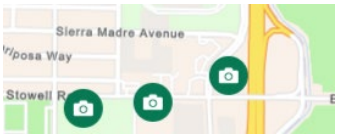
From: Tee Jane Teh <tteh@cityofsantamaria.org>
Sent: Monday, March 11, 2024 10:35 AM
To: Stephen Best <sbest@cityofsantamaria.org>
Subject: Flock Search SMPD24-0003249

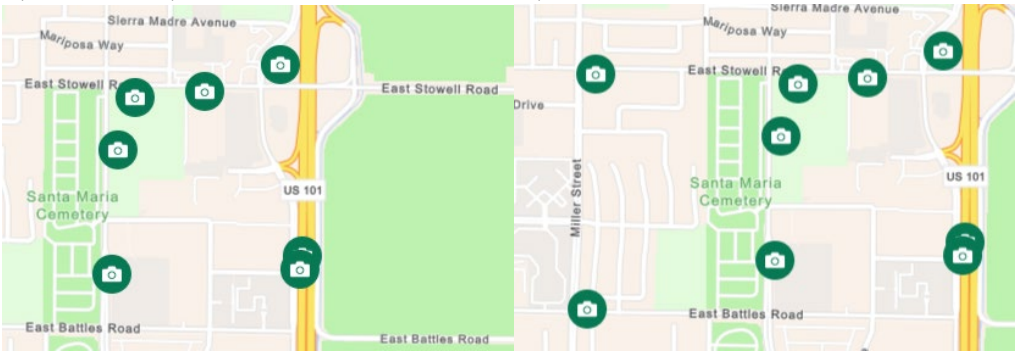
Good morning,

This may be a good one as an example to Flock. I cannot believe that we cannot find this station wagon type vehicle through my Flock search. Maybe I am missing something but I outlined my steps below:

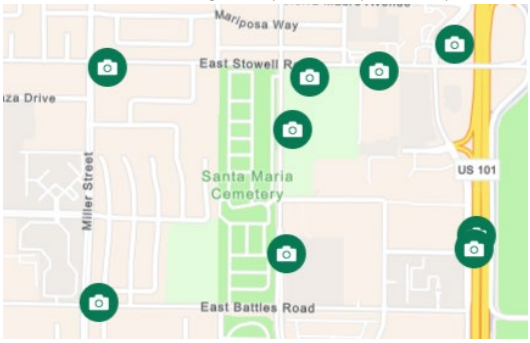
I started off with a narrow time frame 12:15-12:30 and parameter of white = no match



Expanded out the map twice more with same time frame and white parameter still no match



I did a Flock search utilizing this expanded map with the parameters of white, hatchback and wagon could not find a match from 0830-1330.



Then utilized all cameras with the parameters of white and Volvo but still could not find a match from 0830-1330.

Thank you,

Jane Teh
Crime Analyst
1111 W. Betteravia Rd
Santa Maria CA 93458
(805) 928-3781 x 1197

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From: Stephen Best <sbest@cityofsantamaria.org>
Sent: Friday, March 8, 2024 5:37 PM
To: Tee Jane Teh <tteh@cityofsantamaria.org>
Subject: RE: Video SMPD24-0003249

Thank you!
You rock!

Have a good weekend!

From: Tee Jane Teh <tteh@cityofsantamaria.org>
Sent: Friday, March 8, 2024 5:18 PM
To: Stephen Best <sbest@cityofsantamaria.org>; Alejandra Cervantes <acervantes@cityofsantamaria.org>
Subject: RE: Video SMPD24-0003249

Thanks for letting me know, I will try my hand at Flock to see if I can find the car on Monday.

Thank you,

Jane Teh
Crime Analyst
1111 W. Betteravia Rd
Santa Maria CA 93458
(805) 928-3781 x 1197

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From: Stephen Best <sbest@cityofsantamaria.org>
Sent: Friday, March 8, 2024 1:09 PM
To: Alejandra Cervantes <acervantes@cityofsantamaria.org>; Tee Jane Teh <tteh@cityofsantamaria.org>
Cc: Stephen Best <sbest@cityofsantamaria.org>
Subject: Video SMPD24-0003249

I got the video of the “lady” stealing the checkbook from the funeral home.
Copy to review on V drive.

Corporal Stephen L. Best
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FAX 805-349-9239
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